

## **SITE RULES FOR THE WILLOWS (“the Park”)**

### **IMPORTANT PLEASE NOTE**

**IF YOU INTEND TO IMPROVE YOUR PITCH, OR TO CARRY OUT EXTERNAL OR STRUCTURAL ALTERATIONS TO YOUR HOME, WRITTEN CONSENT MUST BE OBTAINED FIRST, SUBJECT TO THIS CONSENT NOT BEING UNREASONABLY WITHHELD.**

The following Site Rules are intended to ensure that acceptable standards are maintained on the Park for the benefit of residents generally, and to promote and maintain community cohesion on the Park.

These Rules form part of the terms of the occupation agreement between the Park owner and each resident living on the Park, and must be followed to ensure that good order is maintained on the Park at all times for the benefit of all occupiers.

### **Introduction**

These rules will not have retrospective effect, meaning that they will only apply from the date on which they take effect. No occupier who is in occupation on that date will be in breach of these rules by reason of any circumstances known to the Park owner which were in existence on that date and which would not have been a breach of the previous Park rules.

### **Definitions**

In these rules:

“occupier” means anyone who occupies a park home on the Park, whether under an agreement to which the Mobile Homes Act 1983 (as amended) applies, under a tenancy agreement, or under any other form of agreement;

“you” and “your” means the occupier or occupiers of a park home on the Park; and

“we”, “us” and “our” means the Park owner.

### **The Pitch**

1. Private gardens must be kept neat and tidy. Fences and hedges over one metre in height are not permitted. You must obtain our approval (which will not be unreasonably withheld) before erecting any fences, hedges or other boundary structures, and an open-plan layout must be maintained between the front of your home and the road (grass only). All fencing must be of a similar design to Jacktop fencing, of an open lattice (i.e. not solid) style. Any such structures must be positioned so as to comply with the Park’s site licence conditions and fire safety requirements. Gardens must be left intact when you vacate your pitch.
2. You are not permitted to keep any flammable substances on the Park except for your reasonably necessary domestic use.

3. For health and safety reasons you may not store any items underneath your home at any time. You must ensure there is adequate access to the underside of the home at all times.
4. For the safety of occupiers, bonfires, paraffin heaters, incinerators, pyrotechnics and other external fires are not permitted on the Park. Barbecues are permitted, provided the relevant occupier has taken adequate firefighting precautions. Neither us nor our agents shall be held liable should there be an incident caused by a barbecue, save in respect of death or personal injury caused as a result of our negligence. You are responsible for the safety of any barbecue on your pitch.
5. No explosive materials may be kept on the Park.
6. No guns, firearms or other offensive weapons may be kept on the Park except where you hold a valid licence from the appropriate authority. In such case you must take all necessary precautions to keep the weapon stored safely. No such weapons may be used on the Park at any time, even where you hold a valid licence.
7. You or your guests must not damage, remove or interfere with any equipment, property, flora or fauna on the Park which is owned by us or by any third party.
8. You must ensure that your visitors comply with the Park rules and the site licence conditions, and do not do anything on the Park which may cause a nuisance to us or to others.
9. You are responsible for ensuring that all electrical and gas installations and appliances in your home are safe and comply with current standards. You are responsible for the condition of all electrical cables and trips in your home up to the point where they connect to the electricity supplier's meter.

We are responsible for the following (subject to our right to recover costs under paragraph 4(c) of the express terms of your agreement):

- (a) Water – Supply up to but not including the water stop cock to each home;
- (b) Sewage – up to ground level to each home.

We are NOT responsible for the following:

- (c) Electricity – we are not responsible for private electricity cables to your home, as each household is supplied privately by the relevant electricity supplier;
  - (d) Gas – we are not responsible for private gas supply to your home as each household is supplied privately by the relevant gas supplier; and
  - (e) Telecommunications – we are not responsible for telecommunication cables to the home as each household is supplied privately by the relevant telecommunications supplier.
10. You are responsible for ensuring that your pitch is maintained in a safe and accessible condition at all times.

### **Improvements**

11. You must maintain your home in a sound state of repair and condition (including being capable of movement from one place to another without undue risk of damage) and within the legal meaning of a "mobile home" at all times.
12. If you wish to carry out improvements to your pitch, or external or structural improvements to your home, you must make a written request to us in advance, setting out the details of the proposed improvements along with plans/sketches of the proposed improvements. No such improvements may be carried out without our prior written permission, which will not be unreasonably withheld.
13. You must maintain the exterior of the park home in a clean and tidy condition. Where the exterior is repainted or re-covered, you must use reasonable endeavours not to depart from the original exterior colour scheme.

### **Sheds and Other Structures**

14. One storage shed or other structure is permitted per pitch. The size, type, material, location and design of the shed must be approved in writing in advance by us (which will not be unreasonably withheld). No shed which exceeds 8 feet in length, 6 feet in width or 7 feet in height will be permitted. It is your responsibility to ensure that your shed is adequately maintained and kept in a neat and tidy condition at all times.
15. Any shed or other structure erected on the pitch must be made of non-combustible material, and must comply with the conditions of the Park's site licence and fire safety requirements.

### **Refuse**

16. You are responsible for the disposal of your household waste, including garden and recyclable waste. Waste must be deposited in the appropriate bins or containers provided, which must be left in the correct location for collection by the local authority on the appropriate day. Containers must not be overfilled.

### **Business Activities**

17. You are not permitted to carry on any business activities from your park home, the pitch or any other part of the Park, and you must not use the park home, the pitch or the Park for the storage of stock, plant, machinery or equipment used or intended for any business purpose.
18. You may work individually from home by carrying out any office work of a type which does not create a nuisance to other occupiers and does not involve other staff, other workers, customers or members of the public calling at the park home or the Park.

### **Age Limit**

19. No person under the age of 50 years (with the exception of the Park owner, his family, his employees and members of his employees' family) is permitted to live on the Park.

### **Noise Nuisance**

20. Musical instruments, music players and other appliances must not be used in such a way as may cause a nuisance or disturbance to others, particularly between the hours of 10:30 p.m. and 8:00 a.m.
21. The playing of outdoor ball games on the Park is prohibited.

### **Pets**

22. Subject to rules 23-24 below, you may not keep any pet or animal in the park home or on the pitch or the Park except for the following:
  - a. not more than one dog. Dogs must be kept under proper control (on a leash not more than 1 metre in length) while on the Park, and must not be permitted to upset or cause a nuisance to other users of the Park. Dogs must not despoil the Park, and you are responsible for disposing safely and hygienically of any waste. No dogs of a breed which is subject to the Dangerous Dogs Act 1991 or similar legislation are permitted on the Park; **OR**
  - b. not more than one domestic cat. Cats must not be permitted to upset or cause a nuisance to other users of the Park, and must not despoil the Park.
23. These rules do not have retrospective effect. If you were permitted to keep additional pets on the Park under the previous rules you will not be treated as being in breach when these rules take effect. However, the additional pet(s) may not be replaced when they die or otherwise cease to live on the Park.
24. Nothing in these rules prevents you from keeping an assistance dog if this is required to support your disability and Assistance Dogs UK or any successor body has issued you with an Identification Book or other appropriate evidence of requirement.

### **Water Supply**

25. You must take appropriate steps to safeguard your external water pipes against damage or bursting from frost. You are responsible for maintaining the pipework of your home up to and including the stop cock.
26. You must not discharge any material which may result in the Park's drains or sewers becoming blocked. Any costs incurred by us in unblocking the drains as a result will be charged to the occupier(s) involved.
27. Where water is not separately metered at the park home or not charged separately, outside taps and hosepipes are not permitted.

### **Vacant Pitches**

28. Access to vacant pitches by occupiers or their guests is not permitted, and you must not tamper with or move building materials, plant or machinery.

### **Vehicles and Parking**

29. All vehicles must be driven on the Park safely and with due care and attention, and must obey the stated speed limit on the Park.
30. Each household is permitted to keep one vehicle on the Park.
31. Parking is only permitted in the spaces provided. All visitors must park in the visitors' car park. If this is full, then visitors' cars must be parked off-site. No parking is permitted on the side of the road in the Park.
32. Roads must be kept clear at all times for access by emergency vehicles.
33. As required by law, all vehicles driven by or on behalf of occupiers on the Park must be taxed, insured and in a roadworthy condition, and driven only by persons who are insured to drive them and who hold a valid driving licence for the type of vehicle being driven.
34. Abandoned or unroadworthy vehicles must not be kept or used on the Park, and we may take appropriate steps to remove such vehicles from the Park. All costs for such removal will be passed to the vehicle owner.
35. Major maintenance to vehicles, including dismantling of the whole or parts of the engine, or any works involving the removal of oil or other fluids, is not permitted on the Park.
36. Other than for delivering goods and services, you must not park or allow the parking of commercial vehicles of any sort on the Park, including (a) light commercial or light goods vehicles as described in the vehicle taxation legislation, and (b) vehicles intended for domestic use, but which are derived or adapted from such a commercial vehicle.
37. Touring caravans and boats may not be kept on the Park.

### **Fire Precautions**

38. It is forbidden to tamper with or to interfere with any of the fire-fighting equipment on the Park. Fire point hoses and other fire-fighting equipment must only be used in case of emergency.
39. All park homes should be equipped with appropriate fire-fighting equipment which conforms to the relevant British Standard. You are responsible for ensuring your fire-fighting equipment is maintained in good working order.
40. All occupiers should familiarise themselves with the information provided about the procedures to be adopted in case of fire.