

New CP number	CP Performance Indicator	Council Priority Theme	Portfolio	Cabinet Member	CMT Member	Measurer name	Measure Interval	Assess by	Target figure 2018
CP1	The level of public satisfied or very satisfied with the overall quality of the Council's services	Your Council Services	Policy	Councillor Gillian Brown	Nigel Lynn - Chief Executive	Phil Freaan	Annually	Higher is better	75%
CP2	Food businesses with food hygiene ratings of 3 (satisfactory) and above	Your Council Services	Technical Services	Councillor Stephen Haymes	Karl Roberts - Director of Place	Anna Appleton	Annually	Higher is better	93%
CP3	Council Tax collected	Your Council Services	Residential Services	Councillor Trevor Bence	Philippa Dart - Director of Services	Andy Dale	6-monthly	Higher is better	98%
CP4	The level of customer satisfaction with the cleanliness of the District	Your Council Services	Neighbourhood Services	Councillor Paul Wotherspoon	Philippa Dart - Director of Services	Joe Russell-Wells	Annually	Higher is better	70%
CP5	Number of visits to Council Leisure Centres per annum	Your Council Services	Community Wellbeing	Councillor Mike Clayden	Philippa Dart - Director of Services	Robin Wickham	Annually	Higher is better	860,300
CP6	Time taken to process Housing Benefit/Council Tax Benefit new claims	Supporting you	Residential Services	Councillor Trevor Bence	Philippa Dart - Director of Services	Andy Dale	6-monthly	Lower is better	8 days
CP7	Homelessness applications where homelessness is prevented	Supporting you	Residential Services	Councillor Trevor Bence	Philippa Dart - Director of Services	Satnam Kaur	6-monthly	Higher is better	70%
CP8	Number of new Council homes built or purchased per annum	Supporting you	Residential Services	Councillor Trevor Bence	Philippa Dart - Director of Services	Satnam Kaur	6-monthly	Higher is better	25
CP9	Number of new homes completed (net)	Your future	Planning	Councillor John Charles	Karl Roberts - Director of Place	Ros Bentley	Annually	Higher is better	930
CP10	Total rateable business value for the Arun District	Your future	Economy	Councillor Gillian Brown	Karl Roberts - Director of Place	Miriam Nicholls	6-monthly	Higher is better	£91m
CP11	Household waste sent for reuse, recycling and composting	Your future	Neighbourhood Services	Councillor Paul Wotherspoon	Philippa Dart - Director of Services	Joe Russell-Wells	6-monthly	Higher is better	40%